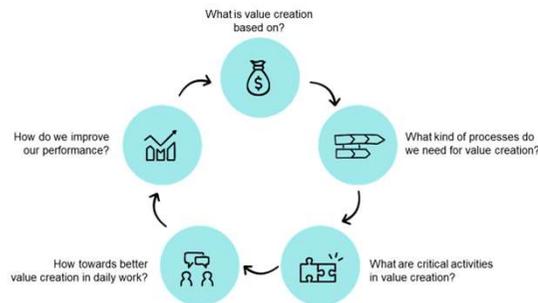# Unlock Global Efficiency

Align international goals with local realities

Your Navigator for Seamless, Pan-European Business Processes

WHY WE'RE YOUR IDEAL PARTNER

1. Cross-Border Expertise for excellent performance
Our consultants combine in-depth local know-how across all EU markets with proven best practices – ensuring your processes run smoothly and your people know their contribution to success.

2. End-to-End Process thinking from enterprise to local level
We always start from the big picture: what is essential for your business and which core processes bring the most value. When we start from enterprise level we don't get lost in too many details. This helps break down the true value creation to local level in the right language and culture.

3. Transparency and a holistic approach
Often organizations get lost in too many details when processes are described locally. A holistic structure ensures transparency between units and enhances collaboration across country limits. This means value creation can be optimized for the whole company.

4. Agile, Scalable Methodologies
Using lean, iterative frameworks, we adapt your processes on the fly to meet evolving market demands, delivering rapid time-to-market even as complexity grows.

5. Pan-European Network
Tap into our partner ecosystem in 10 European countries – for localized implementation, change management, and ongoing support.
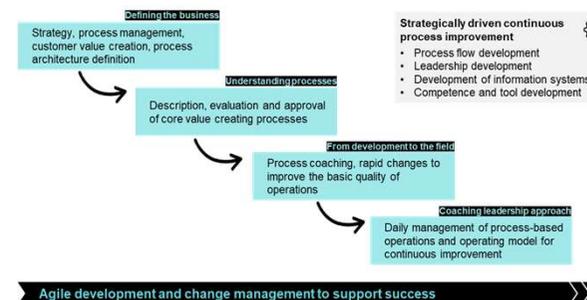
Cross-Europe, Local-First: Think Holistically, Act Locally – and Seamlessly Link Your Interfaces

WHY THIS MATTERS

1. End-to-End Visibility Meets Local Expertise
Only by understanding the entire process landscape across all countries you can spot critical dependencies – while local execution ensures that country-specific regulations, languages, and cultural nuances are handled flawlessly.

2. Interfaces as Strategic Handover Points
The transitions from one national unit to the next are the nerve centers of your value chain. Clearly defined interface designs (process handovers, IT integrations, compliance gateways) minimize coordination effort and eliminate friction.

3. Scalability and Resilience
A modular, standardized interface framework allows you to adapt quickly – whether you're adding a new country or adjusting to regulatory changes. Your process network stays robust against external disruptions.

4. Governance and Transparency
With centrally maintained process maps, you can instantly see which local teams are active and where potential bottlenecks at handover points exist. This builds trust among all stakeholders—from executives to operational staff.

With this approach, you demonstrate that Integrated Consulting Group not only masters the "big picture" but also guarantees flawless execution in each individual market through precise interface management.

Better Results Through Processes

Steps in the Development Program

ICG Integrated Consulting Group GmbH │ integratedconsulting.eu/international-business-process-management